

OMAR KLOUB

SENIOR BUSINESS SOLUTIONS CONSULTANT

PROFESSIONAL SUMMARY

Senior Microsoft Dynamics Business Central Consultant with over 20 years of hands-on expertise delivering end-to-end ERP implementations across the UK and Middle East. Adept at bridging the gap between technical capabilities and real-world business needs by streamlining core workflows, conducting thorough gap analyses, and designing scalable solution architectures. Proven ability to lead complex digital transformations, manage full deployment lifecycles, and provide targeted client training to drive sustainable growth and seamless user adoption for forward-thinking organizations.

EXPERIENCE

Enhance Dynamics – London, UK (Remote)

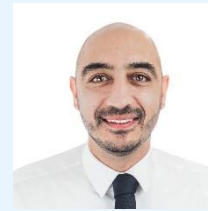
June 2026 – Present – Senior Business Solutions Consultant.

- Lead the architecture and delivery of complex Microsoft Dynamics 365 Business Central solutions, ensuring seamless integration with clients & existing operational infrastructure.
- Streamline core financial and operational workflows, leveraging Business Central capabilities to automate processes, reduce manual overhead, and optimize reporting.
- Collaborate with executive stakeholders to conduct detailed gap analyses, aligning ERP capabilities with long-term strategic business objectives.
- Drive best practices in ERP deployments, mentoring teams on sustainable user adoption and scalable system design.

Dynamics Consultants – Southampton, UK (Remote)

Aug 2019 – June 2026 (6+ years) – Business Solutions Consultant

- Directed end-to-end Dynamics 365 Business Central deployments, managing the entire lifecycle from initial discovery and design through configuration, testing, and post-go-live support.
- Executed in-depth business process mapping across finance, operations, and supply chain, delivering tailored solution



**Microsoft
CERTIFIED**
Technology Specialist

**Microsoft
CERTIFIED**
Professional

[MS Certificate](#)

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Education

Jami'at Al Al-Bayt – Bcs Computer Science 1997–2002
Jordan

Core Competencies

- Microsoft Dynamics 365 Business Central, Dynamics GP & Dynamics AX (Retail)
- Power BI Data Visualization & Microsoft Ecosystem Integration
- End-to-End ERP Implementations & Solution Architecture
- Business Process Mapping, Gap Analysis & System Integration
- Data Migration, UAT & End-User Training
- Financial & Operational Workflow Optimization

Languages

- Arabic (Fluent)
- English (Fluent)

designs, specification documents, and structured Requests for Change.

- Facilitated successful UAT phases and delivered targeted client training, ensuring seamless system adoption and on-time project delivery with minimal business disruption.

Dynamics Innovations – Amman, Jordan

Apr 2008 – Jun 2019 (11+ years) – Solution Architect

- Architected and delivered customized Microsoft Dynamics GP solutions, ensuring full compliance with operational and regulatory requirements across Middle Eastern deployments.
- Managed complex data migration strategies, including mapping, cleansing, and validation, guaranteeing secure transitions from legacy systems.
- Technical lead, collaborating with cross-functional teams to resolve complex performance issues and establish robust post-deployment support frameworks.
- Supported pre-sales initiatives by providing technical demonstrations, defining project scopes, and estimating delivery efforts to secure new client engagements.

Exhortech Business Solutions – Amman, Jordan

May 2004 – Mar 2008 (3+ years) – Senior Dynamics GP Consultant

- Implemented Dynamics GP solutions, translating client requirements into actionable system configurations and rollout strategies.
- Optimized financial and operational processes by delivering actionable gap analyses and creating comprehensive functional design documentation.
- Conducted impactful user training and contributed to pre-sales presentations, driving client satisfaction and system utilization.